

## Police and ambulance occurrence markers

### Family information leaflet

#### What is an occurrence marker?

An occurrence marker is an alert your medical team will send to the Scottish Ambulance Service and Police Scotland to let them know information about your child.

#### Why does my child need an occurrence marker?

It's important that the Scottish Ambulance Service and Police Scotland know about children who are receiving palliative or end of life care at home. This will help staff prepare should the child's health worsen, and they die at home. It allows both ambulance and police crews to respond in the right way if a call comes in for your child. A marker will only be raised after discussion with the family and consent is given.

#### Who can see the marker?

The medical team, Scottish Ambulance Service and Police Scotland all have their own tracking systems, to make sure information is kept up to date.

[PELiCaN](#) will gather anonymous information from these services on the numbers of markers raised and closed every year for improvement purposes.

#### What if the marker is no longer required?

A closed marker means that it's no longer needed. The medical team will tell the ambulance and police teams. It's very important records are up to date. This ensures teams responding to future calls at the address do so in the right way.

#### Can the marker be on more than one address?

Yes, if your child is often at another address, for example, grandparents' house, we can add these addresses to the marker. It's important that if this changes you tell the medical team so they can remove the address as soon as possible.

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NSD610-002.19 V1 Review: 08/08/2028

