

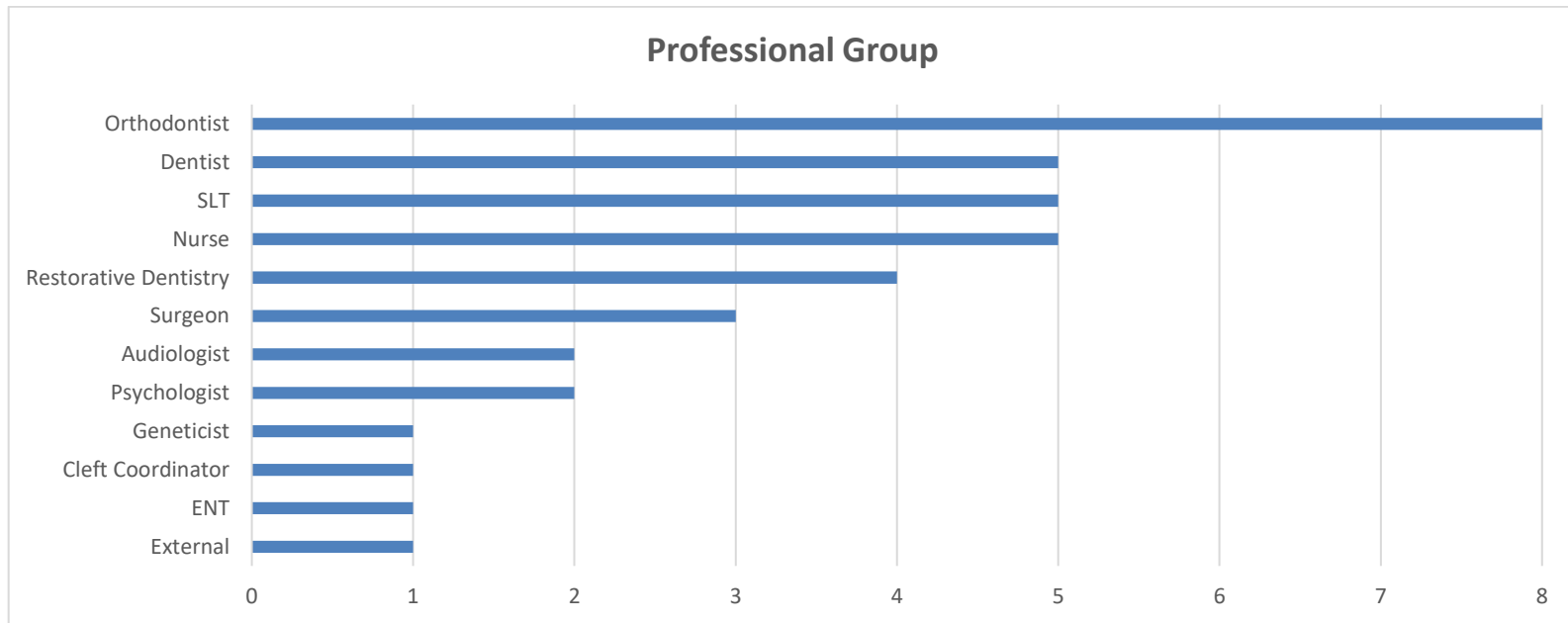
Cleft Care Scotland (CCS)

**Annual Education Event  
23 November 2023  
Mercure Hotel, Perth**

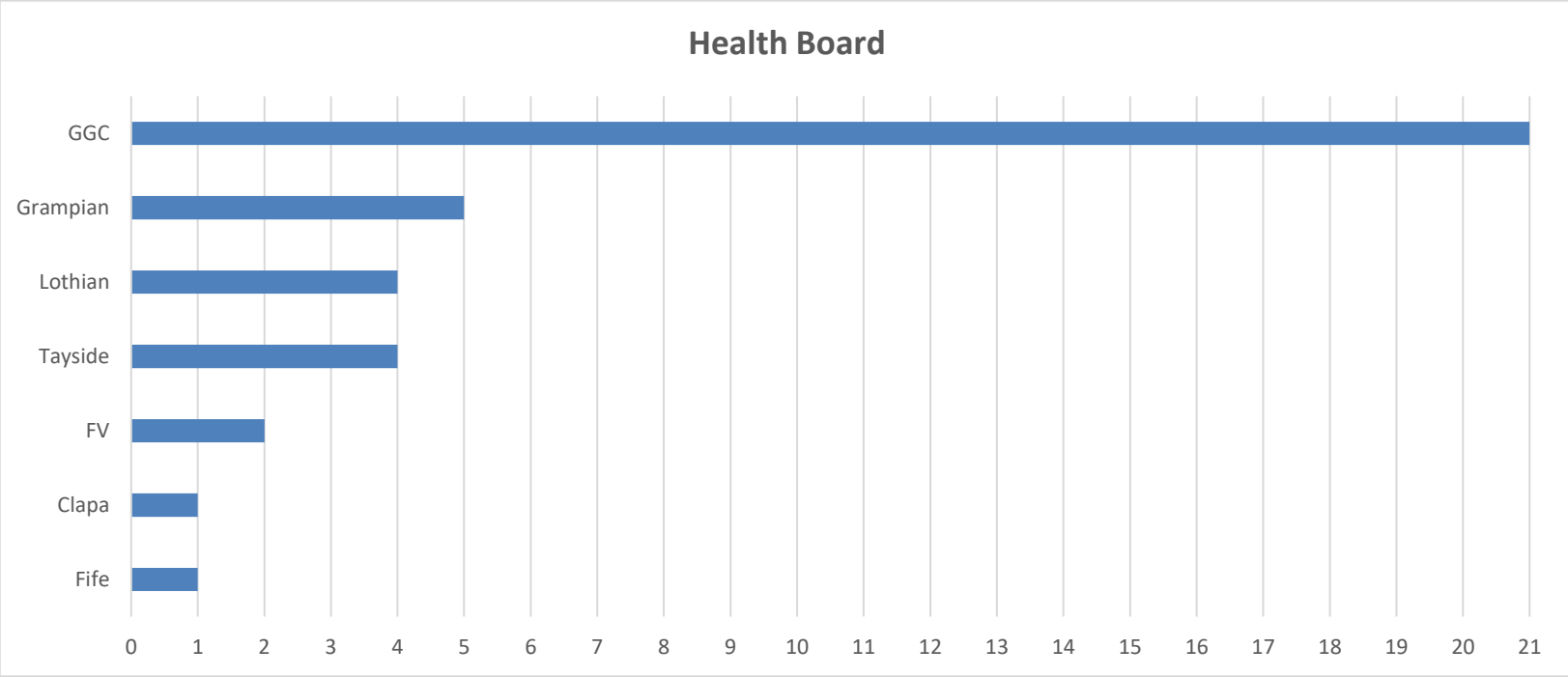
**Event Evaluation Report**

**Introduction**

Cleft Care Scotland hosted an Annual Education Event on 23 November 2023 at the Mercure Hotel, Perth. In total, 38 people attended the event with the professional group mix noted below:



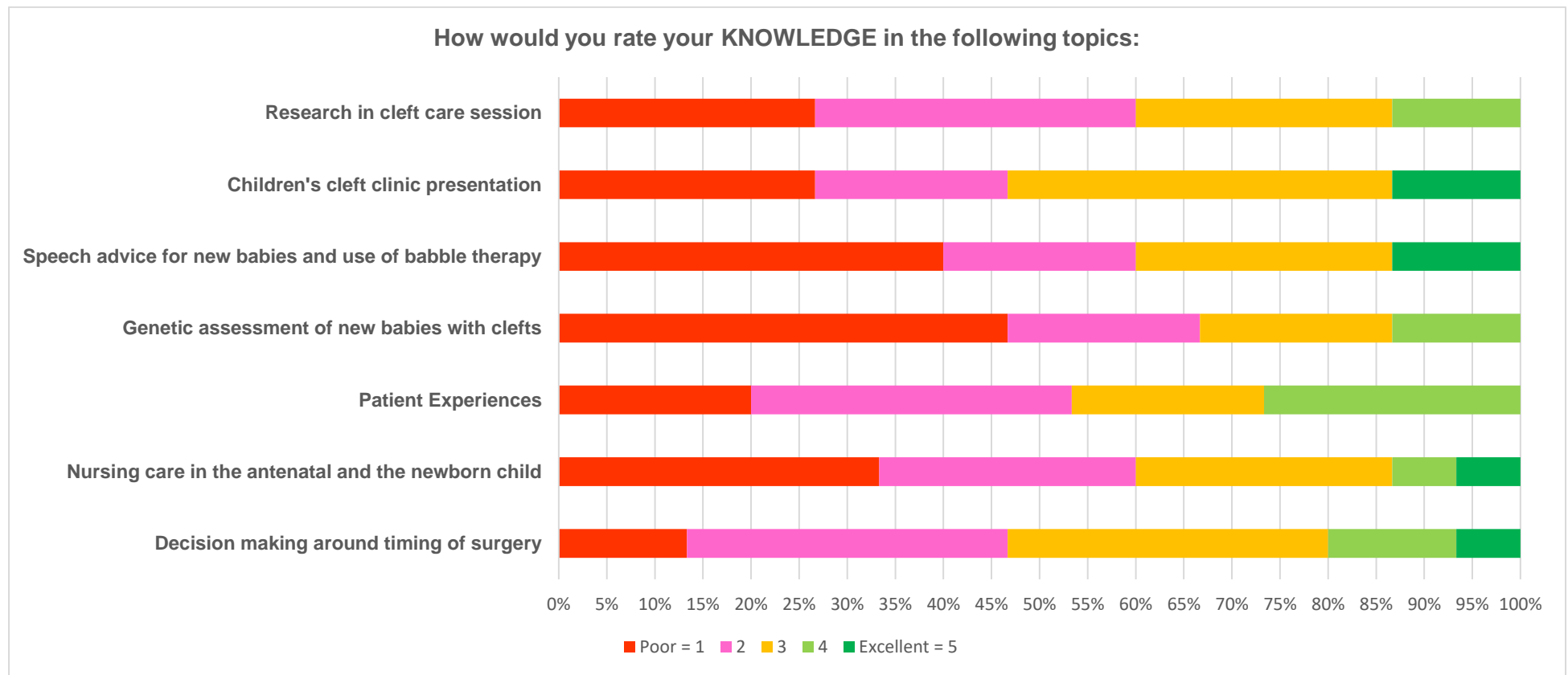
Members attended from the following health board/organisation:



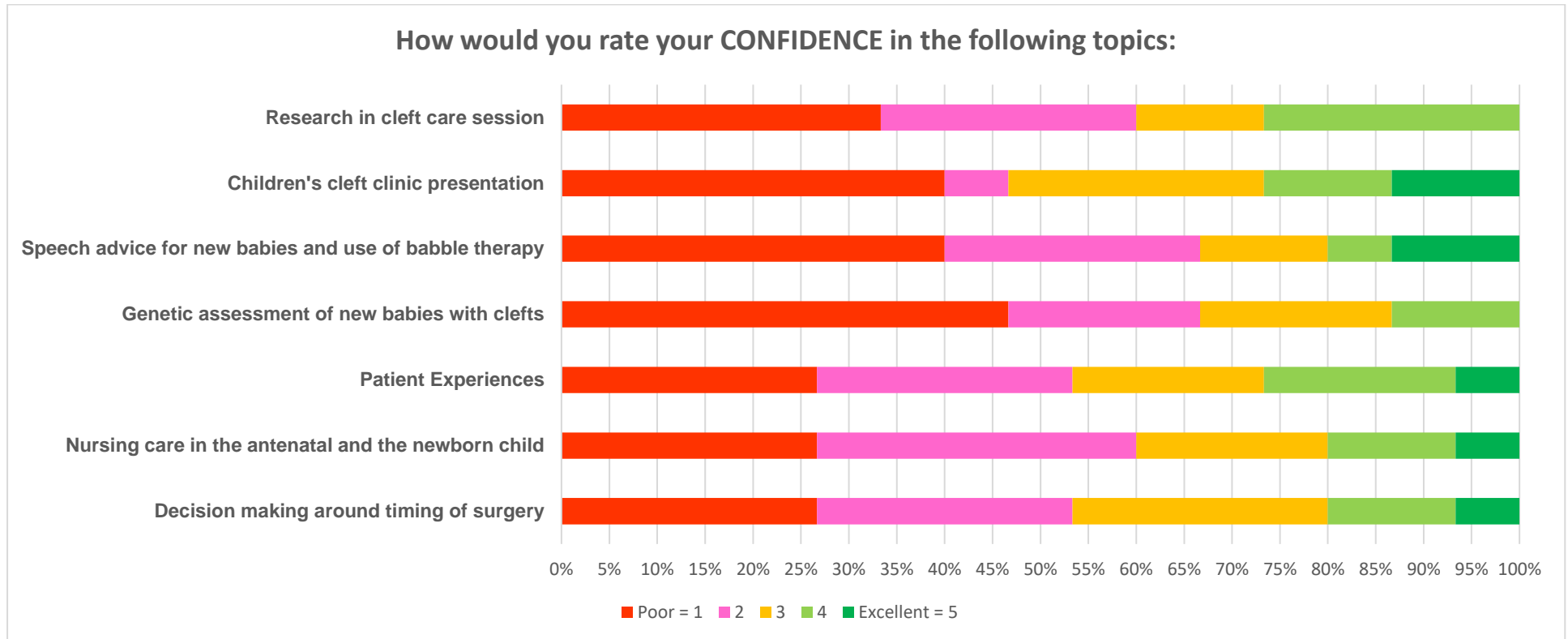
### Pre-Event Evaluation

Attendees were asked to complete a pre-event evaluation to enable the network to rate their knowledge and confidence in each of the areas below. 15 people responded as follows -

Knowledge of the following topics:



Confidence in the following topics:

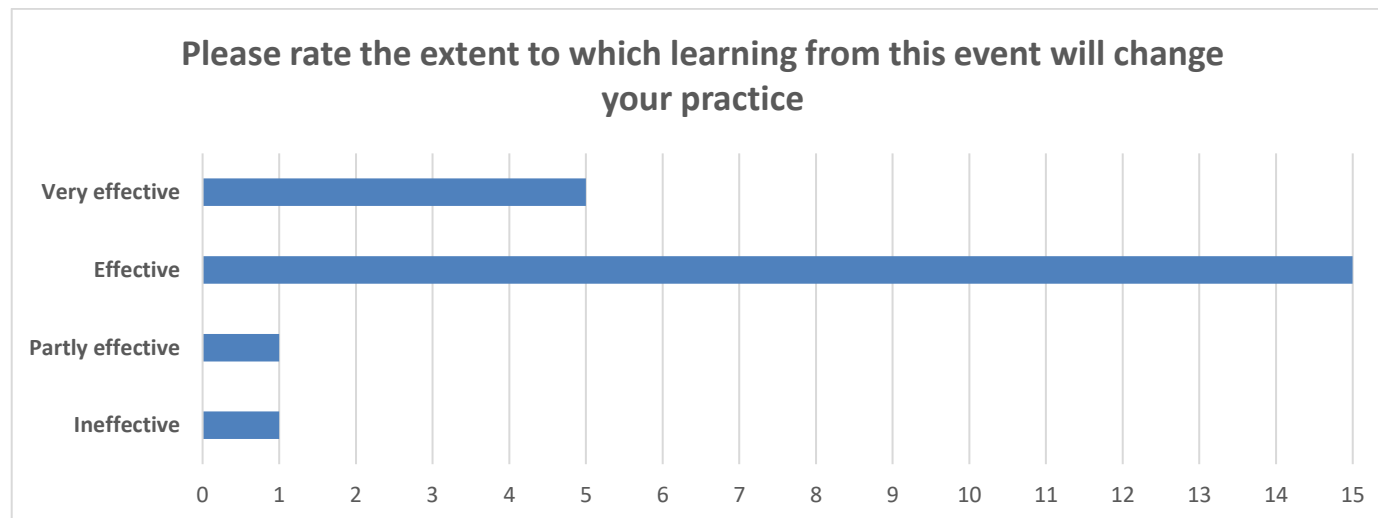


## Post-Event Evaluation

22 of the 38 attendees completed our post-event evaluation:

- 16 members strongly agreed that they had ‘increased knowledge of the care provided to newborn babies with a cleft and their families’. Five agreed, and one was neutral.
- 15 attendees strongly agreed that ‘attendees had the opportunity to network and learn from each other’. Six agreed, and one was neutral.

Attendees were asked to score each presentation. The results reflected that the majority of attendees agreed that the ‘delivery’ and ‘content’ of each was well received and to a high standard. The table below shows that the learning from this event would effectively change practice:



Attendees were asked to rate how each of the presentations met their learning needs. Again, the majority rated 'highly' that each of the presentations had met their learning needs. The results received for each presentation will be shared with the presenters for their own personal use as part of their continuing professional development if they so wished.

### **Changes to practice**

Participants were asked how attending the event would change their practice in future. The following feedback was received:

- Be more aware of impact of cleft on patients and carers and the patient experience.
- Increased awareness of referral pathways to Adult Psychology and reinforces management of referrals and pathways.
- Better understanding of the pathway parents and children have followed before being seen for the first time.
- Consider Clinical Psychology referral before dental treatment and before adult treatment.
- Being more aware of what other members of MDT are doing.
- Implementation of the Adult Cleft Pathway regarding referral to Clinical Psychology.
- Education of students.
- A better grasp and insight into the parental experience from birth.
- More aware of genetic implications of clefting, increased knowledge of speech and babble advice, both will improve quality of care I provide for patients.
- Not hugely relevant to me but I learned a couple of things to share with patients.

### **What could be done better?**

One member requested that these events continue to be hosted, as it was an excellent way to stay up to date regarding cleft care and find out how Scottish cleft patients were being cared for.

Some members commented that they had a very enjoyable day, and for them the presentations were presented at the right level and were very interesting. The Orthodontic group discussion with Psychology was also found to be beneficial. Due to exceptional circumstances one person attended the event remotely and they advised that this had been a great benefit to them.

One attendee commented that the evidence for practice within the presentations could be improved for future events, and one other attendee commented that it would have been preferred to regroup following the afternoon breakout sessions. More in depth detail regarding Orthodontic and Surgical management of these patients was also noted from another attendee.

Unfortunately, some unforeseen IT issues were experienced, with the video and audio equipment not performing as expected, which members fed back on.

### **Future topics**

- Decision making in terms of restorative dentistry, orthodontics, delayed bone grafting.
- Diet, caries control, fluoride prevention
- Teens and adults

CLAPA representation offered to be involved in future group discussions at these events to discuss any topics which members would like to have more detail of.

### **In summary**

Overall, feedback on the event was very positive with 22 attendees completing the Post-Event Evaluation form. There was a varied attendance across all professions.

Members rated that 'learning updates and best practice' were a key reason why they attended events, with 'networking with colleagues' a close second, and 'guest speakers' third.

The majority of attendees agreed this event met their learning needs. 95% of respondents 'agreed/strongly agreed' that following the event they had 'increased knowledge of the care provided to newborn babies with a cleft and their families'.

95% of respondents 'agreed/strongly agreed' that the event provided attendees with the opportunity to network and learn from each other. Due to exceptional circumstances one person was provided the opportunity to attend remotely', as routinely hybrid events would not be offered.

90% rated that the learning from this event would 'effectively/very effectively' change their practice.

### **Thank You**

As always, the Cleft Care Scotland Network would like to thank everyone who attended our event, thanks to our speakers, and thanks to those who gave their feedback to enable us to tailor future events to your learning and development needs.

Cleft Care Scotland Team