



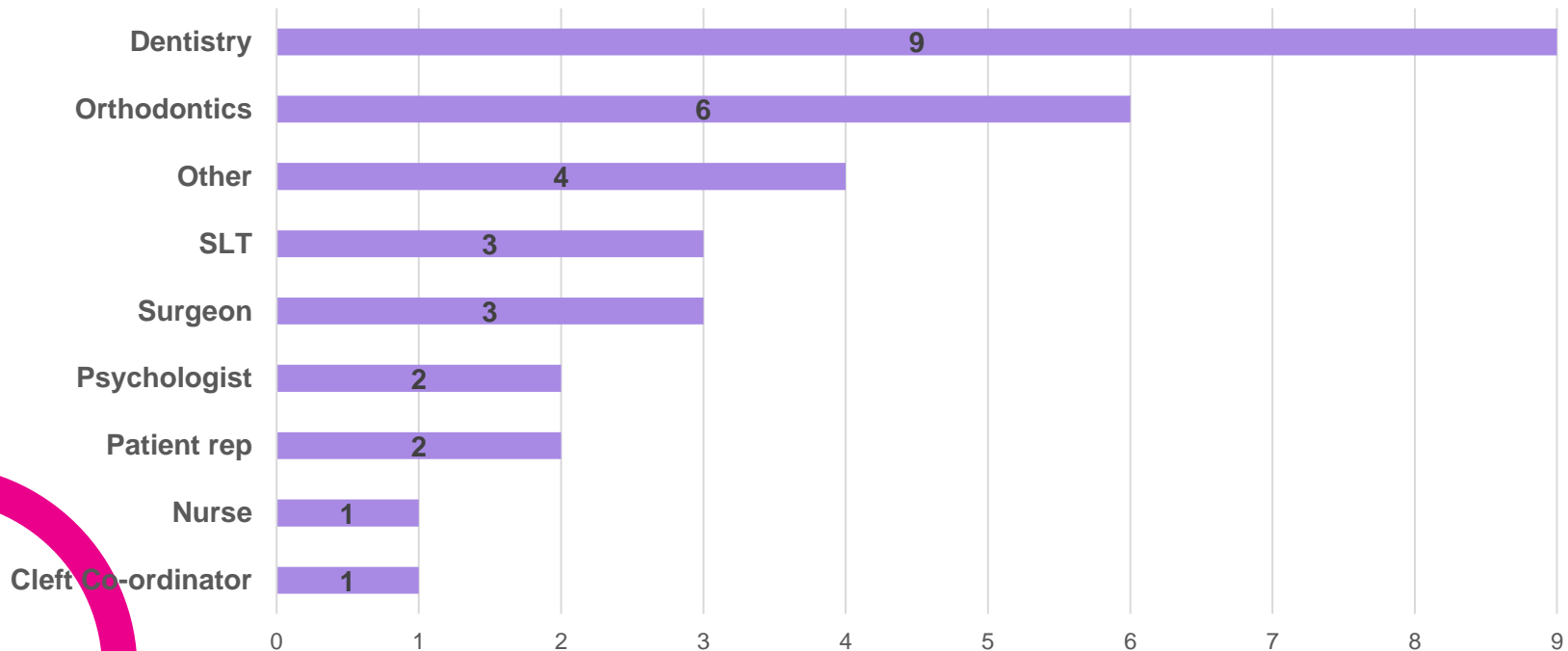
Cleft Care Scotland Annual Education Event

Evaluation Report 2022

The Cleft Care Scotland (CCS) Annual Education Event was held on Thursday 24th November 2022 at The Salutation Hotel, Perth. This was the first face to face event held by CCS since 2019.

31 people attended the event. Of those 31 attendees, 25 (**80.6%**) provided feedback to our Event Evaluation.

Specialty



(‘Other’ consisted of attendance from external patient engagement co-ordinator and NSS)

What was good about the event?

How the different dental specialties work.

Really interesting and will influence my work.

Networking and finding out and learning from other units.

Discussion of challenging cases and networking.

Well organised and speakers stuck to their brief.

Patient feedback. Good all round dental input.

Small and informal lead to discussions amongst colleagues.

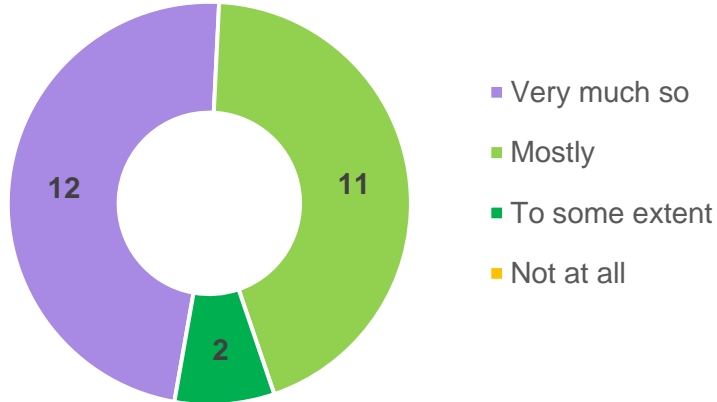
Good range of topics. Great to have a patients perspective.

Presentations, chance to meet others face to face.

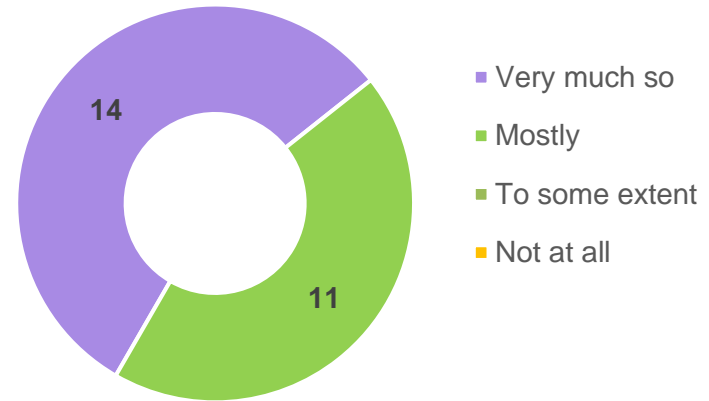
The paediatric dentistry talk was particularly good.

Being able to network with colleagues face to face.

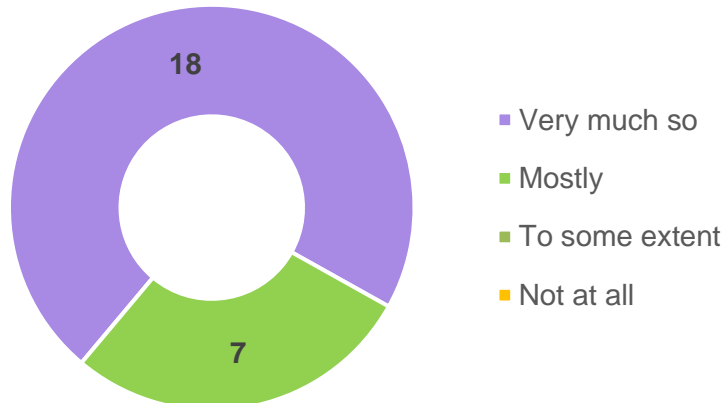
The event was relevant to my education needs



The event met my expectations



Overall, was an effective event



Is there anything that could have been better?

Many members felt there was nothing that could have been better, however, it was good to also receive the following feedback:

- 💡 More representation from Restorative dentistry.
- 💡 It would be interesting to see some short presentations from allied professions like SLT psychology etc.
- 💡 More MDT shared experiences of treating patients.
- 💡 Opportunities to hear how care in MDT happens elsewhere
- 💡 Unsure if it is better to have a range of topics being spoken about or aimed at one profession. I think both work well, but wonder if it stops other disciplines from attending when the focus is on one area.



What have you gained from attending?

Understand patients' journey a bit better.

Greater understanding of services.

More insight into the multidisciplinary management. Patients perspective and what's important to them.

Good discussion between orthodontists and surgeons to refine pathways.

Networking opportunities.

Insight into restorative care.

Insight into other specialities.

Got to see surgeons orthodontists etc.

I met the cleft coordinator who was keen to fundraise for CLAPA and was keen to hear more about what we do. I thought that was a really useful contact.

Interesting presentations - further insight. CRANE presentation particularly relevant for myself in relation to upcoming membership. First time meeting some team members in person.

Great refresher for knowledge and to meet up with colleagues from elsewhere.

What do you intend to do differently as a result of attending the event?

- ☀ Appreciate the complexity of management of these patients and awareness of the care pathways available.
 - ☀ Be proactive in discussing dental images on social media with patients.
 - ☀ Choose CLAPA for any fundraising opportunity.
 - ☀ Reinforce fluoride toothpaste use for families.
 - ☀ Develop our contribution to the service.
 - ☀ Re-evaluate the pathways.
 - ☀ Get more money and donations for CLAPA, get more people educated on clefts.
 - ☀ Involve dental colleague / seek more specific advice to be shared at early appointments.
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- ☀ Ask about dental care more routinely in interactions with children and families.
 - ☀ Nothing as cleft specialist was there to support and educate.
 - ☀ Collate data on my work and outcomes.
 - ☀ It was surprised that a teenager had been referred to a local orthodontist instead of a cleft specialist. There is still a lot of awareness required, and great that CLAPA is working to increase awareness, therefore, it gives us more reason to continue this.



What topics would you like to have covered at future events?

- 💡 For the Cleft Development Group/Patient Engagement Group to talk about any changes they have managed to get at a UK/National level.
- 💡 Audit data within Scotland, comparing different centres clinical outcomes.
- 💡 Goalposts of treatment and how this is achieved in the CEN in Scotland.
- 💡 How best we can facilitate the transition from child to adult services.
- 💡 How cleft services are provided in remote areas of Scotland.
- 💡 Consider a joint CEN event with our English colleagues.
- 💡 Psychology and speech therapy related to cleft.
- 💡 Psychology/nursing increased PR group input.
- 💡 Secondary speech surgery and psychology.
- 💡 Research opportunities for the network.
- 💡 Other sub-specialty pathways.
- 💡 Reducing burden of care.
- 💡 Audiology and ENT.
- 💡 Surgery.

When asked for a preference on future events:

- In-person - 21
- Hybrid - 2
- No preference - 2



Overall feedback reflected the programme to be very well received by attendees.

The common themes highlighted from the event was the value in networking with colleagues face to face, listening and learning from patient experiences, and hearing and learning from colleagues experiences.

It was also agreed the event was well organised, informative, interesting, and most importantly, educated in a way that it would positively impact practices in the future.

A range of topics and suggestions for future events were put forward and will be considered when planning the next event. There was overwhelming support that future events should continue to be offered on a face to face basis.



**In
summary**

Thank you

As always, the Cleft Care Scotland Network would like to thank everyone who attended our event, thanks to our speakers, and thanks to those who gave their feedback to enable us to tailor future events to your learning and development needs.

Cleft Care Scotland Team

